

British Red Cross Refugee Support Ukraine Response Service

The British Red Cross (BRC) has established the Ukraine Response Refugee Support service to provide casework support to individuals fleeing the Ukraine conflict. The service aims to provide practical, emotional and integration support. We accept self-referrals and referrals from statutory and community organisations.

We can help with:

- advice and support on rights and entitlements:
- access to housing services
- access to health services
- short-term financial assistance
- access to education
- support with social integration
- support to open a bank account
- GP registration
- school registration
- signposting to local activities

How to access the service?

The service is available nationally, scan the QR code and access the contact details of your local Refugee Support. Alternatively, you can access local refugee support contact details on the page below.

Ukrainian



Russian



Country Region	British Red Cross Refugee Support					
East Midlands Leicestershire Northamptonshire Derbyshire Nottinghamshire Nottinghamshire Nottinghamshire Luton Peterborough East of England Luton Peterborough East Norwich Luton North East Norwich Stockton Stockton Stockton O131 338 5701 ukraineresponseiondom@redcross.org.uk Refugeesuppormortheast@redcross.org.uk Refugeesupport@redcross.org.uk Refug	Country	Region	Area covered		Email	
East Midlands Northamptonshire Derbyshire Nottinghamshire Herttordshire Cambridgeshire Luton East of England Luton Peterborough Essex Norwich London London O131 338 5701 North East North East North East North West North West South East South East South West Portsmouth Canterbury Bristol Pottsmouth Canterbury Bristol Pottsmouth Canterbury Bristol Pottsmouth Canterbury Bristol Pottsmouth Canterbury Bristol Pilymouth O1752831619 Pymouth O1752831619	England		Lincolnshire	01164790900	RSEastMidlandsUkraine@redcross.org.uk	
Derbyshire Nottinghamshire Hertfordshire Cambridgeshire		East Midlands	Leicestershire			
Nottinghamshire 01332525423			Northamptonshire			
East of England Norwich London I Democratic upon Tyne Stockton O181 2737961 Stockton O1842 607230 Stockton O1842 607230 Sunderland O191 510 8753 England North West Manchester O161 888 8932 GMRS@redcross.org.uk GMRS@redcross.org.uk Freston O1772 707300 GMRS@redcross.org.uk South East England East EnglukraineEnquiries@redcross.org.uk Refugeesupportnorrheast@redcross.org.uk SMRS@redcross.org.uk OMRS@redcross.org.uk Freston O1772 707300 GMRS@redcross.org.uk Freston O1772 707300 Southeastrs@redcross.org.uk Freston O1772 707300 O300 333 5393 Southeastrs@redcross.org.uk Freston O1772 707300 O1772 707300 Freston O1772 707300 O1772			Derbyshire	01332525423		
East of England			Nottinghamshire			
East of England		East of England	Hertfordshire	0300 023 0805	EastEngUkraineEnquiries@redcross.org.uk	
East of England			Cambridgeshire			
East of England			Luton			
London			Peterborough			
London			Essex			
North East			Norwich			
North East		London	London	0131 338 5701	ukraineresponselondon@redcross.org.uk	
North East		North East		0191 2737961		
Liverpool				01642 607230	Refugeesupportnortheast@redcross.org.uk	
North West Manchester 0161 888 8932 GMRS@redcross.org.uk			Sunderland	0191 510 8753		
Preston		North West	Liverpool	0151 702 5067	ramp@redcross.org.uk	
South East			Manchester	0161 888 8932	GMRS@redcross.org.uk	
South East Reading High Wycombe Portsmouth Canterbury Bristol 0117 9415040 refugeeservicebristol@redcross.org.uk Plymouth 01752831619 plymouthrefugeesupport@redcross.org.uk West Midlands Coventry Hull 01482 499834 refugeesupporthull@redcross.org.uk Yorkshire and Humber Leeds 0113 2015267 RefugeeSupportWy@redcross.org.uk Northern Ireland Belfast 029 9032 3055 RSNorthernIreland@redcross.org.uk Scotland Glasgow 07590 445367 refugeesupportglasgow@redcross.org.uk			Preston	01772 707300	GMRS@redcross.org.uk	
Reading		South East	Gravesend	0300 333 5393	Southeastrs@redcross.org.uk	
South East			Milton Keynes			
High Wycombe Portsmouth Canterbury Bristol 0117 9415040 refugeeservicebristol@redcross.org.uk Plymouth 01752831619 plymouthrefugeesupport@redcross.org.uk Birmingham Coventry 0121 766 5444 RSWestMids@redcross.org.uk Hull 01482 499834 refugeesupporthull@redcross.org.uk Yorkshire and Humber Leeds 0113 2015267 RefugeeSupportWY@redcross.org.uk Northern Ireland Belfast 029 9032 3055 RSNorthernIreland@redcross.org.uk Scotland Glasgow 07590 445367 refugeesupportglasgow@redcross.org.uk			Reading			
Canterbury			High Wycombe			
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South West Plymouth 01752831619 plymouthrefugeesupport@redcross.org.uk Birmingham O121 766 5444 RSWestMids@redcross.org.uk			Canterbury			
Birmingham O1752831619 plymouthrefugeesupport@redcross.org.uk		South West	Bristol	0117 9415040	refugeeservicebristol@redcross.org.uk	
West Midlands Coventry Hull O1482 499834 Yorkshire and Humber Sheffield Leeds O113 2015267 Northern Ireland Belfast Glasgow O121 766 5444 RSWestMids@redcross.org.uk refugeesupporthull@redcross.org.uk refugeesupportsy@redcross.org.uk RefugeeSupportWY@redcross.org.uk RSWestMids@redcross.org.uk refugeesupporthull@redcross.org.uk refugeesupportsy@redcross.org.uk RSNorthernIreland@redcross.org.uk refugeesupportglasgow@redcross.org.uk			Plymouth	01752831619	plymouthrefugeesupport@redcross.org.uk	
Hull 01482 499834 refugeesupporthull@redcross.org.uk Yorkshire and Humber Sheffield 0114 2427385 refugeesupportsy@redcross.org.uk Leeds 0113 2015267 RefugeeSupportWY@redcross.org.uk Northern Ireland Belfast 029 9032 3055 RSNorthernIreland@redcross.org.uk Scotland Glasgow 07590 445367 refugeesupportglasgow@redcross.org.uk		West Midlands	Birmingham	0121 766 5444	RSWestMids@redcross.org.uk	
Yorkshire and Humber Sheffield O114 2427385 refugeesupportsy@redcross.org.uk RefugeeSupportWY@redcross.org.uk Northern Ireland Belfast O29 9032 3055 RSNorthernIreland@redcross.org.uk Scotland Glasgow O7590 445367 refugeesupportglasgow@redcross.org.uk			Coventry			
Humber Leeds 0113 2015267 RefugeeSupportWY@redcross.org.uk Northern Ireland Belfast 029 9032 3055 RSNorthernIreland@redcross.org.uk Scotland Glasgow 07590 445367 refugeesupportglasgow@redcross.org.uk			Hull	01482 499834	refugeesupporthull@redcross.org.uk	
Leeds 0113 2015267 RefugeeSupportWY@redcross.org.uk Northern Ireland Belfast 029 9032 3055 RSNorthernIreland@redcross.org.uk Scotland Glasgow 07590 445367 refugeesupportglasgow@redcross.org.uk			Sheffield	0114 2427385	refugeesupportsy@redcross.org.uk	
Scotland Glasgow 07590 445367 refugeesupportglasgow@redcross.org.uk			Leeds	0113 2015267	RefugeeSupportWY@redcross.org.uk	
	Northern Ireland		Belfast	029 9032 3055	RSNorthernIreland@redcross.org.uk	
Wales Newport 01633 720 00 RSWalesUkraine@redcross.org.uk	Scotland		Glasgow	07590 445367	refugeesupportglasgow@redcross.org.uk	
		Wales	Newport	01633 720 00	RSWalesUkraine@redcross.org.uk	